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| **Task 1** | Navigate to specific parts of the e-textbook |
| Success | Yes Only-with-help No |
| Time | 2 min |
| Observations | - Use navigation bar on the left panel  - Try to scroll through the long list of chapters |
| Errors |  |
| User comments | - Too many chapters, subsections within chapters  - Not collapsible |

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| **Task 1-1** | Jump to page 365 |
| Success | Yes Only-with-help No |
| Time | 3 min |
| Observations | - At first, clicking on page jump seems not working since the word “Intro” did not change or go away.  - Try searching the page through ‘search’ function |
| Errors | - Use ‘search bar’ instead of ‘page search’ |
| User comments | - Different from regular Adobe PDF reader |

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| **Task 1-2** | Navigate to section 3 of chapter 4 (CREATING AND MANAGING WORK ACTIVITY NOTES) |
| Success | Yes Only-with-help No |
| Time | 2 min |
| Observations | - Try inserting chapter 4 in page jump  - Come back to the scroll content bar, and found the section by dragging down  - Quite struggling in finding |
| Errors | - Use “page jump” to search for section |
| User comments | - Difficult to find sub section from a long list |

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| **Task 2** | Search for some specific contents |
| Success | Yes Only-with-help No |
| Time | 1 min |
| Observations | - Try searching the term “homepage design” |
| Errors |  |
| User comments | - Better if the search panel is expandable to see the details of search results  - Front cover display could be removed to allow more space |

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| **Task 2-1** | Search the word “user experience” |
| Success | Yes Only-with-help No |
| Time | 1 min |
| Observations | - Go directly to the search bar  - Easily and Successfully performed |
| Errors |  |
| User comments | - Good to have page numbers displayed |

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| **Task 2-2** | Find out how many times the term “human-computer” appears in this textbook |
| Success | Yes Only-with-help No |
| Time | 1 min |
| Observations | - Looked for index and glossary  - Come back and found total results right below the search box |
| Errors | - Expected the term would be in the index section |
| User comments |  |

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| **Task 3** | Make a note |
| Success | Yes Only-with-help No |
| Time | 2 min |
| Observations | - Try making notes directly onto the page, but there is no feature  - Found the ‘note’ tab |
| Errors | - Try making notes directly onto the texts |
| User comments | - Cannot put the notes directly onto the book  - No link between notes and texts  - No other features such as highlight, underline |

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| **Task 3-1** | Make the note "Verify and refine design" on page 300 |
| Success | Yes Only-with-help No |
| Time | 3 min |
| Observations | - Struggle at finding how to create new notes  - Need to read thoroughly within the note section  - Locate the “create new notes” and make note |
| Errors |  |
| User comments | - Difficult to locate the create note button  - Should be expended from the note title  - Icons would be helpful |

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| **Task 3-2** | Export the notes you have made as a text file |
| Success | Yes Only-with-help No |
| Time | 30 sec |
| Observations | - Locate ‘export’ quite easily after having done with the creation |
| Errors |  |
| User comments | - Icons would be helpful |

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| **Task 4** | Copy a paragraph to the clipboard |
| Success | Yes Only-with-help No |
| Time | 1.30 min |
| Observations | - Click the copy button, but nothing comes up  - Move to print button  - Come back to the copy button and read the instruction  - the content comes up and able to drag select and copy |
| Errors | - No sign of content being generated after clicking copy |
| User comments | - Didn’t expect copy button  - Expect drag and select directly from the pdf |

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| **Task 4-1** | Print the “Preface” of the book |
| Success | Yes Only-with-help No |
| Time | 1.30 min |
| Observations | - Go to print button  - Select the preface  - Struggle in finding the section from the list  - and print |
| Errors | - Don’t know how to go back to the read page |
| User comments | - The list to select from is too long.  - Should be made in a similar fashion for content navigation recommended (collapsible and expendable) |

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| **Task 4-2** | Download the whole e-textbook as pdf file |
| Success | Yes Only-with-help No |
| Time | 1 min |
| Observations | - Remember the download button on the left panel  - Left panel becomes the main segment for him to look for anything |
| Errors |  |
| User comments | - Not too difficult to fund the download button after being familiar with the vertical panel |

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| **Task 5** | Use additional tools |
| Success | Yes Only-with-help No |
| Time | 1 min |
| Observations | - Explore the top panel  - Locate zoom, pdf/image made, dictionary, read-aloud  - Notice that only in pdf made, the drag and right-click to copy is allowed. |
| Errors |  |
| User comments | - Dictionary should display what languages the system can handle  (eg. EN-EN) |

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| **Task 5-1** | In pdf mode, have the system to read-aloud the page 365 |
| Success | Yes Only-with-help No |
| Time | 3 min |
| Observations | - Click and change to pdf mode  - Jump to page 365  - Click the read-aloud button  - Try selecting a portion of the texts to read aloud, doesn’t work  - Click play and wait |
| Errors |  |
| User comments | - Could be easier to locate all functions in one horizontal bar  - Want to select only some parts to read off  - Progress in reading (highlighted) |

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| **Task 5-2** | Look up for the word “experience” in the dictionary |
| Success | Yes Only-with-help No |
| Time | 1 min |
| Observations | - Easily performed |
| Errors |  |
| User comments | - Good to have a separate dialog for the dictionaly  - Better if separate dialog is done the same way for other functionalities such as download the textbook (one-time task) |